



**If town crews damage your mailbox during snow removal or any other town project it is not done intentionally. It is an unfortunate consequence of both snow removal and road projects. During snow removal the force of flying snow alone can displace an already weakened box, mount or post. During summer road projects boxes are occasionally accidentally hit. As a courtesy, the Town of Parma Highway Department will repair or replace mailboxes and posts if the damage was a result of the town's work. If replacement is warranted, it will be with a standard 4' x 4' wooden post and a standard galvanized steel box at no charge to the resident. Again, this is done as a courtesy and custom boxes or posts will only be replaced with the standard materials.**

**From past experience we have found that plastic mailboxes do not hold up as well during the winter months partly due to the cold weather and, are not recommended.**

**Posts with fancy supports are also not recommended. If you have a plastic or decorative mailbox we suggest that you remove it during the winter seasons and replace it with a standard metal mailbox. It is also the resident's responsibility to remove snow that is located in front of your mailbox.**