



FOR IMMEDIATE RELEASE

**RG&E Issues Winter Reminder:
Keep Vents and Gas Meters Clear of Snow and Ice**

Blocked Vents, Meters and Regulators Can Pose Safety Hazards

ROCHESTER, New York — December 13, 2018 — RG&E, a subsidiary of AVANGRID, Inc. (NYSE: AGR), a diversified energy and utility company, wants to remind customers to keep exhaust vents, gas meters and regulators clear of snow and ice as they clean up after winter storms.

Snow, ice and other debris can block exhaust vents for furnaces, water heaters and similar appliances, potentially causing toxic fumes and poisonous carbon monoxide to build up indoors. Furthermore, snow and ice accumulated around natural gas meters and regulators can prevent gas company personnel and first-responders from locating and accessing them during an emergency.

Customers should note the location of outdoor vents, including sidewall vents, as well as meters and regulators, and make sure they remain clear and accessible. After the storm passes, snow or debris should be removed gently by hand or with a broom to avoid damage. Customers should also be alert to potential ice build-up on rooftops and gutters. Falling ice and snow can damage utility meters and regulators.

“We want customers to stay comfortable and safe all winter. Taking the simple, but important step of keeping gas equipment free of snow and ice can help prevent serious safety hazards, and ensure that emergency responders have the access they need,” said Dennis Bender, Gas Operations Director of RG&E and NYSEG.

Here are some additional safety tips:

Report Emergencies

Call RG&E at [1.800.743.1702](tel:1.800.743.1702) to report gas leaks, odors or damaged gas equipment. If you suspect a leak, get up and get out, leave the area or building and call from a safe place. If there’s an immediate danger, call [911](tel:911).

Smoke and Carbon Monoxide Detectors

Smoke and carbon monoxide detectors should be located on every level of your home, outside all sleeping areas. Test them monthly and replace the batteries at least twice a year.

Appliances

Never use your stove or oven to stay warm. Only space heaters intended for indoor use should be operated indoors or in enclosed spaces, in accordance with the manufacturer's instructions. If you are unable to keep your home safely and comfortably heated, call [311](tel:311) for resources that can help you and your family.

Home Generators

Any generator that plugs into a home's wiring should be connected via a transfer switch by a licensed electrician. This ensures that when the generator is in use, house wiring is isolated from utility lines. Improper installation can damage the generator, or create hazards for utility employees working on poles, or even the general public. If adding a natural gas-fired generator, consult your gas company to ensure there is adequate pressure.

Generators should be placed outdoors and away from doors and windows to prevent exposure to carbon monoxide.

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About AVANGRID: AVANGRID, Inc. (NYSE: AGR) is a leading, sustainable energy company with \$31 billion in assets and operations in 24 U.S. states. AVANGRID has two primary lines of business: Avangrid Networks and Avangrid Renewables. Avangrid Networks owns eight electric and natural gas utilities, serving 3.2 million customers in New York and New England. Avangrid Renewables owns and operates 7.1 gigawatts of electricity capacity, primarily through wind power, with a presence in 22 states across the United States. AVANGRID employs approximately 6,500 people. AVANGRID supports the U.N.'s Sustainable Development Goals, received a Climate Development Project climate score of "A-," the top score received in the utilities sector, and has been recognized for two consecutive years by Ethical Boardroom as the North American utility with the "best corporate governance practices." For more information, visit www.avangrid.com.



About RG&E: Rochester Gas and Electric Corporation (RG&E) is a subsidiary of AVANGRID, Inc. Established in 1848, RG&E operates approximately 8,800 miles of electric distribution lines and 1,100 miles of electric transmission lines. It also operates approximately 10,600 miles of natural gas distribution pipelines and 105 miles of gas transmission pipelines. It serves approximately 378,500 electricity customers and 313,000 natural gas customers in a nine-county region in New York surrounding the City of Rochester. For more information, visit www.rge.com.

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