

## RG&E Storm Follow up

RG&E is proactively removing storm debris throughout some of the hardest hit areas impacted by the March 8, 2017 windstorm. Please review information listed below for details on safety, applicable storm debris being removed, and how residents can report storm debris on their property.

- Stay clear of power line and pole debris, electrical hazards may be present and broken porcelain insulators are very sharp and may cause injury.
- Never attempt to remove tree debris when any downed lines may be entangled.
- Our crews are proactively removing storm debris throughout some of the hardest hit areas impacted by the significant wind storm March 8, 2017.
- Much of the debris is still snow covered or difficult to spot In order to do a complete and thorough clean-up job it is necessary to wait until the snow melts for some of these removal activities to occur.
- Any of our customers who notice storm debris in their yards as the snow melts should call **1-800-743-2110** and **press 6 and 4**. Debris considered for removal includes any remaining portions of electric poles, downed wires, equipment or hardware left behind from the storm restoration efforts.
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- Debris we will remove includes any remaining portions of electric poles, downed wires, equipment or hardware left behind from the storm restoration efforts.
- Customers should provide an address including a specific location and description of the debris to our associate over the phone.
- We have crews allocated to the safe removal of the debris from March 27 until the clean-up is complete. Completion of this task is highly weather dependent, if we get more snow later this month that will certainly extend the completion date. We should have a good estimate of when all the debris will be removed by March 31